

Error code C7

Turn power OFF.

Remove cover.

Find 2 terminals where remote connects.

Disconnect remote control wiring.

Turn power ON.

Check if tankless heats water and is working correctly.

If tankless resumes function, then problem is the remote control, or wiring, or parts inside tankless.

Tankless will heat water up to 120 degrees without a remote.

Most tankless repairs are not do-it-yourself without risk of further problems.

To adjust temperature without remote, refer to manual and search for dip switch settings.

Dip switch settings should be adjusted by professionally trained person only.

If temperature rise is too much for incoming water temperature, or venting capacity, or air supply or gas supply, or combination of factors, then tankless will shut off.

For cold incoming water, add a tempering tank:

<http://waterheatertimer.org/Tempering-tank.html>

For more troubleshooting help:

Rheem tankless

<http://waterheatertimer.org/Troubleshoot-Rheem-Tankless-water-heater.html>

Bosch tankless

<http://waterheatertimer.org/Troubleshoot-Bosch-Tankless-water-heater.htm>