

Warning Code IL

Explanation: Unit may have lime build-up inside heat exchanger. Drain and flush unit as follows:

1. Turn off the power and remote controller(s) to the water heater.
2. Turn off the gas and water shutoff valves.
3. Disconnect the unions above the shutoff valves. (This is not required if an “ISOLATOR VALVE” is used in the water piping. See instructions provided with “ISOLATOR VALVE” for further instructions.)
4. Connect temporary fittings with ½” barb fittings on one side and union on other side to the inlet and outlet water connections.
5. Connect the pump hose outlet hose to the ½” barb fitting at the cold-water inlet fitting.
6. Connect the drain hose to the ½” barb fitting at the hot-water outlet fitting.
7. Pour approximately 5 gallons of **virgin food grade white vinegar** into a pail.
8. Place the pump or the inlet hose and the drain hose into the pail. A pond pump or similar model can be used for this application.
9. Turn on the pump and allow solution to circulate for 45 minutes.
10. Turn off the pump and drain the vinegar from the pail. Fill pail with fresh water.
11. Turn on the pump and allow the water to circulate for 15 minutes.
12. Ensure full flow of water through the water heater.
13. Turn off the pump and drain the water from the pail.
14. Repeat steps 10 thru 15 if required to ensure full flow of water through heater
15. Remove the hose from the hose and adaptor fittings from the inlet and outlet connections.
16. Connect the unions back to the water heater fittings.
17. Remove water filter in inlet of water heater and remove any sediment or dirt.
18. Return filter to water heater and screw in filter.
19. Turn on the water shutoff valves and check for leaks.
20. Turn on gas shutoff valves, power and remote control.
21. Check and ensure safe operation and performance of the water heater.

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Take the cover off the heater and identify the circuit board. In the upper right hand corner, there are the DIP switches and below these are 3 buttons labeled "Min" "Max" & "Adj".

With the unit on but not heating water, you press only the "Min" button, then press only the "Max" button then press both together for 5 seconds and release. Power off the remote, then power on the remote. That cleared the code off the screen and re-lit the yellow "Priority" button. Viola! Tankless works perfect

You will not find this in any of the Rheem literature, FWIW..... I hope this helps someone out. I am not sure about any other Tankless brand but Rheem.